Paragon 5.91 Release Enhancements

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# Corrected Paragon Issues

|  |  |  |  |
| --- | --- | --- | --- |
| **Ticket#** | **Module** | **Organization** | **Summary** |
| TK-10742 | General UI | NORMLS – Northern Ontario MLS | Board Switcher Modal Giving “Page cannot be displayed” Error |
| TK-10737 | RETS | NEREN – New England Real Estate Network | Updating New Broker Attribution Does Not Pass Changes to RETS Unless Office Record is Resaved |
| TK-10545 | View/Reports | CARMLS, CREN, IMLS, Valley MLS | Export to CSV exports MLS default field set instead of user’s customized field set |
| TK-10197 | Admin | All | Customers would like to add under Admin a link to the Admin Help for Paragon (also update link to Help site) |
| TK-9710 | Collab Center | VALLEYMLS – ValleyMLS / NALMLS (Huntsville) | Collab Center Map View does not show cities in results |
| TK-9376 | Collab Link | NSAR – NS and PEI Real Estate Associations | CollabLink email report doesn’t include Property History |
| TK-9778 | Contacts | RAE – REALTOR Assoc of Edmonton | Save & Notify Allows Duplicate Email for Multiple Contacts |
| TK-8896 | Collab Link | NEREN – New England Real Estate Network | Script error causes Valuations tab/section to display error when Street value contains / |
| DEV-6754 | Mapping or Geo-coding | NEREN – New England Real Estate Network | Typo in “Map boundaries are locked” tool tip |
| DEV-6751 | General UI | SCWMLS | Instagram and Twitter Logo Broken on Client E-mail Notification |
| DEV-6534 | Preferences | All | Branch Offices not showing for Broker Syndication |
| TK-9022 | Admin | SCKMLS – South Central Kansas MLS (Wichita) | Unable to Load List of Inactive MLS Messages |
| TK-8151 | Email | GALMLS – Greater Alabama MLS | Corrections email does not allow images to be uploaded |
| TK-7021 | CMA | TCAOR – Tehama County AOR | P20 Tehama County: Printing CMA Presentation in Firefox gives extra blank pgs |
| TK-6335 | View/Reports | IMLS – Intermountain MLS | Export to csv excel not populating correct spreadsheet name |
| DEV-6781 | WebAPI | SCWMLS – South Central Wisconsin (Madison) | Info\_log error thrown when trying to pull lookup metadata via WebAPI |
| DEV-5889 | WebAPI | All | Web API – Data Dictionary – Support a one-to-many relationship between EXTERNAL\_TABLE and EXTERNAL\_TABLE\_PROPERTY\_TYPE\_MAP |
| TK-9767 | WebAPI | NEREN - New England Real Estate Network | Web API Displays/Sends Street Designation Numerical Value Instead of the Indicated External Value in the Mapping Tool |
| TK-10966 | Preferences | RASE - REALTOR Assoc of the Sioux Empire | Inactive offices appear for users under IDX/VOW Contact preference |
| TK-10659 | Nightly Processing | OABRMLS - Great Plains Regional MLS | Great Plains - Issue with field rules that did not process during nightly processing |
| DEV-7367 | General UI | BORMLS, CRMLS, IMLS, MAXEBRD, Spokane AOR | Slow performance when loading field prefs and other areas in the system. |
| TK-10591 | Statistics | NEREN - New England Real Estate Network | AGENT\_SEARCH\_INACTIVE\_SECURITY Configuration Doesn't Hide the Radio Buttons on the List Agent Search Modal for Inactive and All |
| DEV-7214 | Listing Photos | NEREN - New England Real Estate Network | Remove verbiage and links to photo manipulations tools found in the old Paragon Help Site. |
| TK-10285 | Teams | SAR - Spokane AOR | Team Member sort does not sort members once selected |
| TK-10026 | Tax | CREN - Colorado Real Estate Network, Inc, NJMLS - New Jersey MLS (Bergen) | Tax Autofill from CRS or Realist to Zip Code lookup physnum 10 does not complete |
| DEV-6969 | View/Reports | CR - California Regional MLS, MAAR - Memphis Area AOR, NSAR - NS and PEI Real Estate Associations, RAE - REALTOR Assoc of Edmonton, SCWMLS - South Central Wisconsin (Madison), TRIANGLE - Triangle MLS | Help Site URL Updates: Listing Activity Report Definitions |
| TK-8566 | Admin | CR - California Regional MLS | Slowness is happening when going to Admin---fields---selecting a field |

# MLS Customizations and Administration

**All options in this section are either configurable via MLS Administration controls or by your System Support Manager as noted.**

## Admin Features– Miscellaneous Updates

### Action Item: N/A

To improve functionality, various updates have been added to several modules in the admin module.

* **Admin > Reports > Office Reports > Office Roster**: The Office State filter was added, and the Office City filter was changed to a lookup, making it consistent with the Office City filter on other roster reports.

Graphical user interface, application

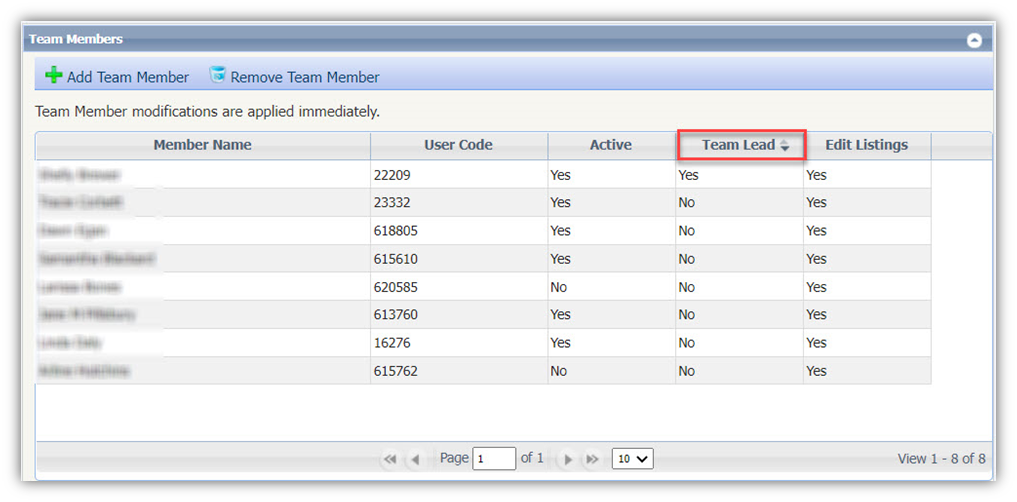
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* **Admin > Manage > Firms:** From the Firms grid, selecting Report now opens the report filters and results in new tabs, rather than replacing the grid view.

Graphical user interface, text, application, email

Description automatically generated

* **Admin > Manage > Teams:** From Teams > Modify Teams, all the columns on the Team Members grid have been enhanced to sort the grid in ascending or descending order, as is common throughout Paragon.



* **Admin > Listing > State:** All the columns have been enhanced to sort the grid in ascending or descending order, as is common throughout Paragon.

Table

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* **Admin > Listing > Fields > agent and office fields:** The Default Value was removed for all Agent and Office fields. This allows the field data to load much faster, as it does not need to load the entire list of agent or office names in the Default Value field.

## Admin – Collaboration Center – Option to turn off Manual Login

**Action Item:** Contact your SSM if you wish to turn off the Collaboration Center client manual login requirement.

To accommodate our customers’ request, we have provided an option to turn off the client manual login requirement in Collaboration Center. Turning off the login requirement removes the create and reset password information from the client email notifications, hides the “Create an account” page on Collaboration Center, hides the Login page, and hides the Logout button.

**Please note that this does NOT make the Collaboration Center a public site.** Links to the Collaboration Center in the client emails contain a unique ID that will automatically log the user into their personal Collaboration Center site. Without that unique ID, they will not be able to access the site.

The client will need to access the site from the links in the client email notifications or welcome email. Attempting to access the site from a bookmark will return a “session ended” message instructing the user to use the emailed links or contact their real estate professional.

# Agent Level Changes

**The following section contains changes that are active system wide and available to users based on their assigned security levels.**

## Website Cookie Acceptance Banner

To meet Black Knight standard website requirements, users will need to accept the consent to the use of cookies banner displayed when logging in.

Graphical user interface

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## Saved Property Searches – Change default sort to Search Name

Based on feedback from users, the default sort order for the Saved Property Searches grid will be by the Search Name. The grid can still be re-sorted by clicking the other column headers.

Graphical user interface, application, table

Description automatically generated

## Rosters – New State Filter

At users’ request, a filter for Office State was added to the Agent Roster, Membership Roster, and Affiliate Roster. The State filter is a standard lookup with type-ahead capability. Results will be filtered by the State field in the office’s physical address.Graphical user interface, text, application, email

Description automatically generated

## Statistical Reporting – Add Median to various Statistical Reports

Median calculations have been added to the Market Statistics report, Ranking reports, and Month End report, bringing added value to these statistical reports.

*Note: Available Statistical reports may vary by MLS.*

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## Connect View in Paragon Professional

The Connect View already exists today in your Paragon Professional system. However, in 5.91 the report has been completely upgraded. While the functionality and data will remain, the same there are key upgrades that you will enjoy.

### Graphical user interface, website Description automatically generated

### Performance

The report’s backend and frontend have been upgraded to use our latest Next Generation coding features. The report should now display and function much faster than before.

### Display

All font sizes are increased from 12px to 14px, the font color is darkened, and the font type has been changed to a cleaner and easier to read font.

### Combining Features and Fields

The new detail report now allows you organization to mix features and ﬁelds in the same section.

Previously, features could only be displayed in a feature section.

### Additional Updates

A number of other updates have been made to this report including the mortgage calculator, AVMs, property history, public records, and more.

## Range added back to Zestimate AVM

At some point in 2022, Zestimate stopped passing the range values in their API. With no notice to vendors who consume the API, they replaced the range with a percent value with the expectation that vendors would calculate the range. In 5.91, we have added the calculation and the range appears again.

Prior to 5.91



With 5.91



Which matches the values displayed on Zillow. By the way, did you know that you can jump to the property in Zillow by clicking on the Zestimate logo in the AVM in Paragon?

A picture containing shape

Description automatically generated

# Collaboration Center

**All options in this section are either configurable via MLS Administration controls or by your System Support Manager as noted.**

## Client Email Notifications

To be compliant with CAN-SPAM and CSL regulations, the agent’s address has been added to the signature block at the bottom of the Client email notifications and Welcome emails. The address displayed is based on the agent’s Preferred Mailing Address, as specified in the Paragon member record. Preferred Mailing Address options are Agent, Office, No Mail. If the preferred address is not populated in the member record, the next available address will display, in this order:

1. Agent:
   1. Agent Mailing Address
   2. Agent Physical Address
   3. Office Physical Address
2. Office:
   1. Office Mailing Address
   2. Office Physical Address
3. No Mail:
   1. Office Physical Address

Graphical user interface

Description automatically generated with medium confidence

# Paragon Connect

**All options in this section are either configurable via MLS Administration controls or by your System Support Manager as noted.**

## Search Added to Listing Maintenance

Graphical user interface, application

Description automatically generatedThe listing maintenance module that was just added in 5.90 includes the ability to view, ﬁlter, and manage your published listings. In 5.91, we have continued to add functionality to this module. Now you can use a search feature to locate any of your listings. This helps users with quickly being able to ﬁnd a speciﬁc listing. You can search using the listing’s address, listing number, city, or zip code.

**Search By:**

* Listing ID
* Street Number
* Street Name
* City
* Zip

Graphical user interface, application, Teams

Description automatically generated

### Listing Agent Information

In addition to the search feature added to the LIM, the listing agent and oﬃce is now displayed on each listing found in the published section of listing maintenance. You can even tap/click on the listing agent to see the full information related to the list agent and oﬃce.

### Key Features

* Photo of agent
* Name of list agent Name of list oﬃce
* Ability to see all list agent information
* Ability to see all list oﬃce information

### Graphical user interface, application Description automatically generatedDisclaimer - Detail Report

The same Paragon Professional disclaimer will now display on the detail report found in Paragon Connect. It is found at the bottom of the report and your system administrator controls the information displayed in the disclaimer.

**Key Features**

* Displays on report
* Customizable by administrator

**Graphical user interface, application

Description automatically generated**

### Prominent App Bar Update

The prominent app bar is a larger version of the traditional app bar. It is used when additional information is needed to be displayed. In 5.91, we have updated the prominent app bar to be the same height as the primary app bar. This still contains the same information but allows for a consistent UI throughout the app.

**Key Features**

* Smaller prominent app bar
* Same information
* Cleaner presentation and consistent

|  |  |
| --- | --- |
| DOM - Thumbnail View The new React thumbnail view that is found with the contact manager and hotsheet now has the Days on Market (DOM) ﬁeld added to the view. This will help you quickly see how long the listing has been on the market. | Single Result - Detail Report When you click or tap on any link containing only one result, the system will now take you to the detail view rather than the thumbnail view. This allows you to quickly see the detail of a single listing.  **1** |
| Filter – Background To help identify when a ﬁlter is applied, the background of the ﬁlter will now display in a background ﬁll. When you see this background color you will know that a ﬁlter is being used.  Graphical user interface, text, application, chat or text message  Description automatically generated | Required Only The ability to add a listing may or may not be available in your system. If it is available, the top app bar now contains a ﬂag icon. When you click or tap on this icon, the system will show only required ﬁelds. Clicking or tapping this again will return all ﬁelds. |
| Organizational Messages Your system administrator now can send you messages. The admin can send important messages to everyone, to your ﬁrm, to your oﬃce, to an agent type, or even to individual agents.  You will notice a new megaphone icon on the homepage of Paragon Connect. You can click/tap on this icon at any time to read any previous messages. If you see a new count on the megaphone, it will indicate you have a new message to read. |  |

**Graphical user interface, application

Description automatically generatedMessages**

The messages will contain the date the message was published, an admin icon, and the subject of the message.

The subject will have a bold styling if the message is unread. Once you have read a message, the bold styling is removed.

WELCOME

**PARAGON CONNECT**

The latest message is found at the top and is sorted from newest to oldest messages.

Messages will remain in this list until they are deleted or expired. Once expired the message will be automatically removed.

**Key Features**

* Unread messages in bold format
* Messages sorted from newest to oldest
* Message can expire or be deleted

### Graphical user interface, application Description automatically generatedDelete Messages

There are two methods to delete old messages sent to you. From the list view, you can click/tap on the circle admin icon. This will change to a checkbox and show you a contextual bar with the ability to delete that message. You can then click/tap on any other message to select multiple listings to delete.

In addition to the multi select option, you can open any message and ﬁnd a delete icon in the top app bar. This will allow you to review the message before deleting.

**Key Features**

* Select and delete multiple messages
* Delete single message after reading

## Contact Message History

You now have access in Paragon Connect to view the message history for your contacts. The message history can be accessed by navigating to a contact profile page and clicking the Message History link. The key features contained in this release are the following:

* Filter messages by message type and/or date range
* Delete message(s)
* Search for messages
* Preview messages

A screenshot of a phone

Description automatically generated with medium confidence Graphical user interface, text, application, chat or text message

Description automatically generated

## Filter Contact Message History

You can filter the displayed messages for a contact by type and date range. Clicking the filter icon will display the filters. You have the option to filter by Automatic, Manual, and SMS and/or date range.

Graphical user interface, text, application, chat or text message

Description automatically generated A screenshot of a phone

Description automatically generated with medium confidence Graphical user interface, text, application

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Graphical user interface, text, application, chat or text message

Description automatically generated A screenshot of a phone

Description automatically generated with medium confidence Graphical user interface, text, application, chat or text message

Description automatically generated

## Delete Contact Message History

To delete message(s) click on the icon of the messages you would like to delete. Then click on the delete icon in the upper right-hand corner.

**Graphical user interface, text, application, chat or text message

Description automatically generated Graphical user interface, text, application, chat or text message

Description automatically generated Graphical user interface, text, application, chat or text message

Description automatically generated**

## Search Contact Message History

Quickly find messages by clicking on the search icon on the message history page. As you type an auto-search looks for any messages where the subject contains the typed text.

Graphical user interface, text, application

Description automatically generatedA screenshot of a phone

Description automatically generated with medium confidenceA screenshot of a phone

Description automatically generated with medium confidence

## Preview Contact Message

Graphical user interface, application

Description automatically generatedYou will have the ability to preview messages sent within Paragon. These messages consist of manual, automatic, and text messages.

\***Note:** Preview of any automatic emails will be available for those messages generated after this release. Previous automatic emails will show in the message history; however, you will not be able to preview the content of that message within Paragon Connect. Content is still available in Paragon Professional.

# Paragon Connect – Added Functionality

**All options in this section are either configurable via MLS Administration controls or by your System Support Manager as noted.**

## Beta - Copy/Clone Listings

**Graphical user interface, application

Description automatically generated**While the ability to add a listing is still undergoing testing, we have continued to work on new features to this module. In 5.91, we have added the ability to copy/clone your listings. This follows the same rules and permissions found in Paragon Pro. You can only copy/clone your own listings.

However, not only can you copy listing data into a new listing, but you can choose to copy clone photos, documents, photo labels, and any contacts associated to the listing. This of course depends on how your organization has configured your system.

**Copy/Clone Options**

* Listing data
* Documents
* Photos
* Photo Labels
* 34Associated Contacts

# Paragon Affiliate Connect

**All options in this section are either configurable via MLS Administration controls or by your System Support Manager as noted.**

# Corrected Paragon Affiliate Connect Issues

|  |  |  |
| --- | --- | --- |
| **Ticket #** | **Module** | **Summary** |
| DEV-7447 | Branding Block | Fix the “more info” button on the Affiliate branding block |
| DEV-7192 | Performance | We fix performance issues with Affiliate Connect |